

Mandatory Requirements:

- Orientation Session is on May 11, 2018
- Completed Journal Assignments
- Final Presentations - final class is on June 28, 2018
- 85% attendance rate is required to complete the certificate

WORKING WITH HOMELESS POPULATIONS CERTIFICATE LEARNING GOALS

This program will support you to:

- Develop skills and knowledge for working within the homeless sector and associated promising practices in the field including Housing First
- Learn from knowledgeable instructors who have practical work experience and, engage with peers and colleagues in collaborative networking across agencies
- Become knowledgeable on case management, mental health, systemic oppressions, addictions, FASD, domestic violence and inter-cultural issues
- Develop an understanding of different legal issues within the homeless sector
- Develop a deeper awareness and understanding of different mental health concerns and health conditions for individuals who are homeless
- Develop awareness of the need for self-care within this profession

Classes are held on a main campus at the Faculty of Social Work, University of Calgary

The Calgary Homeless Foundation and the Faculty of Social Work, University of Calgary jointly developed this certificate program.

The inspiration and efforts of John Schutte, M.A., and Pamela Thompson, M.D., on the creation of the Curriculum is expressly acknowledged.

ADMISSION REQUIREMENTS

- Experience working with youth, adults and/or families who are experiencing homelessness
- Minimum of high school diploma or equivalent
- Applicants whose first language is not English, will demonstrate language proficiency

CERTIFICATE FEES

\$1,795.00 includes program admission and tuition fees

- Partial scholarships are available for this program **on a first-comes, first-served basis through an application process.**

HOW TO APPLY

- Go to <https://ucalgary.ca/pd/Certificates> for more information and scholarship application.
- Please contact by email lfaulkne@ucalgary.ca or phone 403-220-2160 about application process.
- This program is also available without a scholarship for a **full fee of \$1,795 through Continuing Education** at the University of Calgary. Please contact the Continuing Education Department directly at 403-220-2866.
- For direct enrollment through Continuing Education, please indicate the course number **CPE 196 – 011.**
- **The scholarship application deadline is on May 3, 2018.**

For program information, registration questions and Scholarship inquiries please contact:

**Program Coordinator
Larysa Faulkner**

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UNIVERSITY OF CALGARY
FACULTY OF SOCIAL WORK

**CERTIFICATE IN WORKING WITH
HOMELESS
POPULATIONS:
PRACTICE FUNDAMENTALS
(CPE 196—011)
Spring 2018
May — June**

Program Overview

This certificate offers a unique learning experience on fundamental practice skills for front-line workers from different agencies working with the homeless population. Through a series of modules taught by professionals in the field, students will learn the basics, develop a knowledge framework and collaborate with colleagues on the front line. This program has been designed for individuals working in the sector through a unique, community-university collaboration.

Modules and Dates

Orientation Session

Date: May 11, 2018 (Friday) 8:30 AM — 9:00 AM

Facilitators: Lobsang Galak, Ken Swift and Larysa Faulkner (PF 3257)

Module 1: Homelessness in Canada

“Some jurisdictions have more persons experiencing homelessness than others. What’s more, the size of a jurisdiction’s homeless population varies over time. This module will explore some of the factors that likely contribute to the size of a jurisdiction’s homeless population, including unemployment and the generosity of the social welfare system.

Date: May 11, 2018 (Friday) 9:00 AM — 4:30 PM

Instructor: Alicia Kalmanovitch (PF 3257)

Module 2: Working with Compassion: Outreach and Engagement

This module will focus on the basic skills necessary to provide outreach services and engage homeless persons in service networks. It will examine how to develop therapeutic rapport and a helpful alliance with homeless persons. We will also explore issues of professional identity and self.

Date: May 12, 2018 (Saturday) 8:30 AM — 4:30 PM

Instructor: Sydney Gill (PF 3257)

Module 3: Legal Issues

This module explores common legal dilemmas faced by people who are homeless, including family law, landlord & tenant law and procedure, criminal and bylaw offences, and human rights.

Date: May 17, 2018 (Thursday) 8:30 AM — 4:30 PM

Instructor: Gabriel Chen (PF 3257)

Module 4: FASD: Awareness & Case Management

This module will cover Fetal Alcohol Spectrum Disorder (FASD) as a disability, and implications for practice.

Date: May 18, 2018 (Friday) 8:30 AM — 4:30 PM

Instructor: Katerina Jansen (PF 3257)

Module 5: Self-Care, Burn-out and Trauma

This module will provide students the opportunity to explore the personal challenges they face in working in the homeless sector and, and to become aware of strengths and strategies for self-care. Issues to be discussed include: handling conflicts between personal values and those of clients, or agency mandates; exploration of burnout and how to recognize it. Other topics include building a circle and culture of support; while balancing professional and personal needs in this work.

Date: May 25, 2018 (Friday) 8:30 AM — 4:30 PM

Instructor: Kerrie Moore (PF 3208)

Module 6: Harm Reduction

Discussion around Harm Reduction philosophy, applying the concepts to ourselves individually and within the community (i.e.: infection prevention, drug overdose prevention, etc.)

Date: May 26, 2018 (Saturday) 8:30 AM — 4:30 PM

Instructor: Claire O’Gorman (PF 3257)

Module 7: Diversity and Anti-Oppressive Practice: Working with Aboriginal People

This module will introduce multiple aspects of working with persons from diverse backgrounds, with a focus on developing skills of cultural competence. It will explore the concept of how anti-oppressive practice, culture, ethnicity and differing backgrounds play a role in developing a worldview. This module will offer a particular focus on Aboriginal issues.

Dates: June 1, 2018 (Friday) 8:30 AM — 4:30 PM (PF 3257)

June 2, 2018 (Saturday) 8:30 AM — 4:30 PM (PF3257)

Instructors: Les Jerome & Kerrie Moore

Module 8: Introduction to Health and Wellness

This module increases students’ awareness of common medical conditions among homeless populations, the challenges in receiving appropriate services, and issues related to health care in this population.

Dates: June 8, 2018 (Friday) 8:30 AM — 4:30 PM (PF 4259)

June 9, 2018 (Saturday) 8:30 AM — 12:00 PM (PF4259)

Instructor: Janis Radtke and Ingrid Meeuwisse

Module 9: Working with Unique Homeless Population

The homeless serving sector works with a range of unique populations from diverse cultures that includes immigrants, LGBTQT, persons with disabilities, youth, seniors and families. This module will focus on the unique needs of diverse populations.

Date: June 15, 2018 (Friday) 8:30 AM — 12:00 PM (PF 3257)

Instructor: Dr. Dave Este

Module 10: Cultural Competency and Homelessness: The Pathway to Effective Service Delivery

The homeless serving sector responds to a diverse population and a broader awareness of cultural issues in a Canadian context is the focus of this module.

Date: June 15, 2018 (Friday) 1:00 PM — 4:30 PM (PF 3257)

Instructor: Dr. Dave Este

Module 11: Domestic Violence

This module provides practitioners with in-depth and practical knowledge regarding domestic violence and offers opportunity for reflection and learning around the intertwined issues of domestic violence, homelessness, and poverty.

Date: June 16, 2018 (Saturday) 8:30 AM — 4:30 PM (PF 3257)

Instructor: Heather Morley

Module 12: Case Management

This module will explore ways of supporting clients as they exit homelessness. Using practice examples and strategies for engaging and supporting clients the facilitator will discuss Case Management, Assertive Community Treatment, and Intensive Case Management.

Date: June 21, 2018 (Thursday) 8:30 AM — 4:30 PM (PF 3257)

Instructor: Karen Poffenroth

Module 13: Mental Health, Addictions, Co-occurring Disorders

The mental health of individuals experiencing homelessness is a critical concern. This module offers a basic understanding of mental health disorders and co-occurring conditions including substance misuse/addictions. This module will focus on key practice issues.

Dates: June 22, 2018 (Friday) 8:30 AM — 4:30 PM (PF3257)

June 23, 2018 (Saturday) 8:30 AM — 4:30 PM (PF 3257)

Instructor: Dr. Jackie Smith

Field Trip — Life on the Streets

Students will meet at Alpha House (203 – 15 Avenue SE, Calgary) for an inner city tour and agency visit.

Date: June 26, 2018 (Tuesday) 8:30 AM — 4:30 PM

Facilitator: Adam Melnyk

Final Presentations

Attendance is required

Date: June 28, 2018 (Friday) 8:30 AM — 4:30 PM (PF 3257)

Facilitator: Ken Swift