

CONFLICT RESOLUTION

CERTIFICATE IN MEDIATION/THIRD PARTY INTERVENTION SUGGESTED LEARNING PATH



UNIVERSITY OF
CALGARY

REQUIRED COURSES

25 DAYS (175 HOURS)

PDS 001 (3 DAYS)

Foundations of Collaborative
Conflict Resolution

OR

PDS 002 (3 DAYS)

Foundations Of Collaborative
Conflict Resolution: Workplace

PDS 185 (3 DAYS)

Negotiation Skills Level I

PDS 006 (3 DAYS)

Mediation Skills Level I

PDS 007 (3 DAYS)

Dealing With Anger

PDS 010 (5 DAYS)

Negotiation Skills Level II

PDS 012 (5 DAYS)

Mediation Skills Level II

CRES 1150 (3 DAYS)

JIBC Only – Online
Theoretical Foundations Of
Dispute Resolution

OR

CRES 1152 (3 DAYS)

JIBC Only – Online
Integrated Conflict Theory and
Practice

SPECIAL ELECTIVES

CHOOSE 10 DAYS (70 HOURS)

*These courses have no prerequisites.
It is recommended to complete these
at the start of your certificate...*

PDS 173 (2 DAYS)

Building Your Communication

PDS 004 (2 DAYS)

Asserting Yourself in Conflict
Situations

PDS 236 (2 DAYS)

Managing the Hostile Individual

These courses have prerequisites...

PDS 009 (3 DAYS)

Resolving Conflict on the
Frontline: Demonstrating
Leadership at Work

PDS 229 (2 DAYS)

Conflict Dynamics in Groups

PDS 021 (2 DAYS)

Defining Issues and Setting the
Agenda

PDS 218 (3 DAYS)

Separate Meetings: Pre-
Mediation and Caucusing

PDS 208 (3 DAYS)

Shifting From Positions to
Interests

PDS 168 (2 DAYS)

Resolving Conflict in Groups

CRES 1298 (1 DAY)

JIBC Only – Online
Ethical Dilemmas for Mediators

GENERAL ELECTIVES

1 DAY (7 HOURS)

*Choose from any JIBC Conflict
Resolution course. More options are
available through JIBC.*

PDS 013 (1 DAY)

Art of Reframing

ASSESSMENT

*Register for your assessment directly
through JIBC.*

CRES 1560

Assessment: Conflict Resolution/
Specialization in Mediation

This specialization consists of 36 days (252 hours) and designed to be completed over 2 – 3 years. Visit the Conflict Resolution website for more information on program details or course prerequisites.